



## **AGENDA MEMORANDUM**

Action Item for the City Council Meeting March 30, 2021

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**DATE:** March 30, 2021

**TO:** Peter Zanoni, City Manager

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<b>Cisco Phone UC Implementation for CCIA</b>
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### **CAPTION:**

Motion authorizing a three-year Master Services Agreement for the purchase of a Cisco Phone System with Great South Texas Corp dba Computer Solutions in the amount of \$118,440.70 for Cisco Phone Unified Communications (UC) for the Corpus Christi International Airport (CCIA), effective upon issuance of a notice to proceed, with FY 2021 funding in the amount of \$118,440.70 available in the Airport Fund.

### **SUMMARY:**

This motion is to purchase professional services, hardware and software from Computer Solutions to migrate the Airport's outdated Nortel phone system to the City's Cisco phone system. This includes call manager, IP phones, and emergency notifications capabilities.

### **BACKGROUND AND FINDINGS:**

The Airport current Nortel Phone system has been in-place for over 20 years and has reached end of life. There is limited support available today and the Airport must migrate to the city's new Cisco phone system. If the current phone system fails, the Airport would be in the position of a prolonged and unplanned phone system outage without vendor support. The purchase of hardware and software from Computer Solutions to migrate the Airport's outdated Nortel phone

system to the City's Cisco phone system would bring much needed upgrades to our communications software. This includes two new servers and routers, 120 IP phones, and a Cisco Network Interface Module that will enable emergency notification capabilities, as well as software processors that will increase overall connectivity to our communications system. Also, a three-year service agreement in combination with all professional services-installation & configuration including all rewiring of new hardware totaling 118,440.70.

#### **PROCUREMENT DETAIL:**

The IT Department reached out to Contracts and Procurement to issue a contract through the DIR Cooperative. Contracts awarded through the DIR Cooperative have been competitively procured, in compliance with Texas local and state procurement requirements.

#### **ALTERNATIVES:**

Do nothing and be in an emergency repair service down the road, and not being able to use digital technology to enhance the customer experience.

#### **FISCAL IMPACT:**

Airport Operating Budget: Corpus Christi International Airport (CCIA), FY 2021 funding in the amount of \$118,440.70 available in the Airport Fund.

#### **FUNDING DETAIL:**

Fund:	4610 Airport Fund
Organization/Activity:	35000 Airport Administration
Mission Element:	274 Plan & Develop Airport Expansion
Project # (CIP Only):	N/A
Account:	530000 Professional Services

#### **RECOMMENDATION:**

Staff recommends approval of this motion authorizing the purchase and three-year warranty with Great South Texas Corp dba Computer Solutions as presented.

#### **LIST OF SUPPORTING DOCUMENTS:**

Statement of Work – available to Council upon request  
Price Sheet