



Legislation Details (With Text)

File #:	21-0637	Version:	1	Name:	
Type:	Ordinance	Status:		Passed	
File created:	5/19/2021	In control:		City Council	
On agenda:	6/22/2021	Final action:		6/29/2021	
Title:	Ordinance authorizing a five-year subscription agreement with the option to extend for three additional years with Incapsulate, LLC in an amount of \$2,223,569.63 for Customer Relationship Management System (CRMS) for 311, effective upon issuance of a notice to proceed, appropriating \$622,461.64, from the unreserved fund balance of the Information Technology fund and amending the FY 2021 operating budget to increase expenditures.				
Sponsors:	Information Technology Services, Contracts and Procurement				
Indexes:					
Code sections:					
Attachments:	1. Agenda_Memo_311, 2. Ordinance-Incapsulate 311, 3. Evaluation Matrix-CRMS for 311				

Date	Ver.	Action By	Action	Result
6/29/2021	1	City Council		
6/22/2021	1	City Council	passed on first reading	Pass

Ordinance authorizing a five-year subscription agreement with the option to extend for three additional years with Incapsulate, LLC in an amount of \$2,223,569.63 for Customer Relationship Management System (CRMS) for 311, effective upon issuance of a notice to proceed, appropriating \$622,461.64, from the unreserved fund balance of the Information Technology fund and amending the FY 2021 operating budget to increase expenditures.