



# OpenGov Merchant Integration



## Permitting and Licensing Software for Public Works



City Council Presentation  
June 17, 2025



# Background

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- **January 2024 – Council approved purchase of OpenGov's Permitting & Licensing Management Software**
  - Applications Submission via Web Portal instead of Emails
  - Enhance Process & Options for Payment
- **PW is in Final Stages of Implementation for Public Use**
- **Integration w/city's Merchant Provider Govolution Required**
  - One-Time Fee:\$101,880



# ROW Statistics

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## Fiscal Year 2024

Total Permits: 659 permits

Total Revenue: \$414,000

### Types of Permits:

- Driveway: 139
- Utility Excavation: 303
- Encroachment(s): 197
- Monitoring Wells: 2
- Street Closure: 2
- Banner Permit: 1
- Special Event(s): 15
- \*Non-compliance: 4

## Fiscal Year 2025 (as of 06/01/2025)

Total Permits: 322

Total Revenue: \$609,000

### Types of Permits:

- Driveway: 96
- Utility Excavation: 127
- Encroachment(s): 83
- Monitoring Wells: 0
- Street Closure: 1
- Banner Permit: 0
- Special Event(s): 15
- \*Non-compliance: 4

*Note: Non-Compliance are not recorded as permits.*

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# Recommendation

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Approve Integration between OpenGov and Govolution to allow for credit card & ACH payment processing within the existing software.